

GOOD GOVERNANCE AND KEY INDICATORS

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KEY CONCEPTS



Administration

“Administration is the force which lays down the object for which an organisation and its management are to strive and the broad policies under which they are to operate”.



Organisation

“An organisation is a combination of the necessary human beings, materials, tools, equipments and working space brought together in systematic and effective co-relation to accomplish some desired object”.



Management

“ Management is that which leads, guides and directs an organisation for the accomplishment of a pre-determined object”.



PUBLIC ADMINISTRATION

“Public Administration consists of all those operations having for their purpose the fulfillment or enforcement of public policy”

~ L. D. White

“Public Administration is the action part of the government, the means by which the purposes and goals of the government are realized”

~ Corson & Harris



NEW PUBLIC MANAGEMENT

“ It emphasizes on 3Es: Efficiency, Economy and Effectiveness. It also emphasizes on performance appraisal, managerial autonomy, cost cutting, financial incentive, output targets, involvement, responsiveness, competence and accountability and market orientation”.



PARADIGM SHIFT IN GOVERNANCE

GOVERNANCE



GOOD
GOVERNANCE



WHAT IS GOVERNANCE ?

GOVERNANCE IS “THE MANNER IN WHICH POWER IS EXERCISED IN THE MANAGEMENT OF A COUNTRY’S SOCIAL AND ECONOMIC RESOURCES FOR DEVELOPMENT (ADB, 2000: 1).”



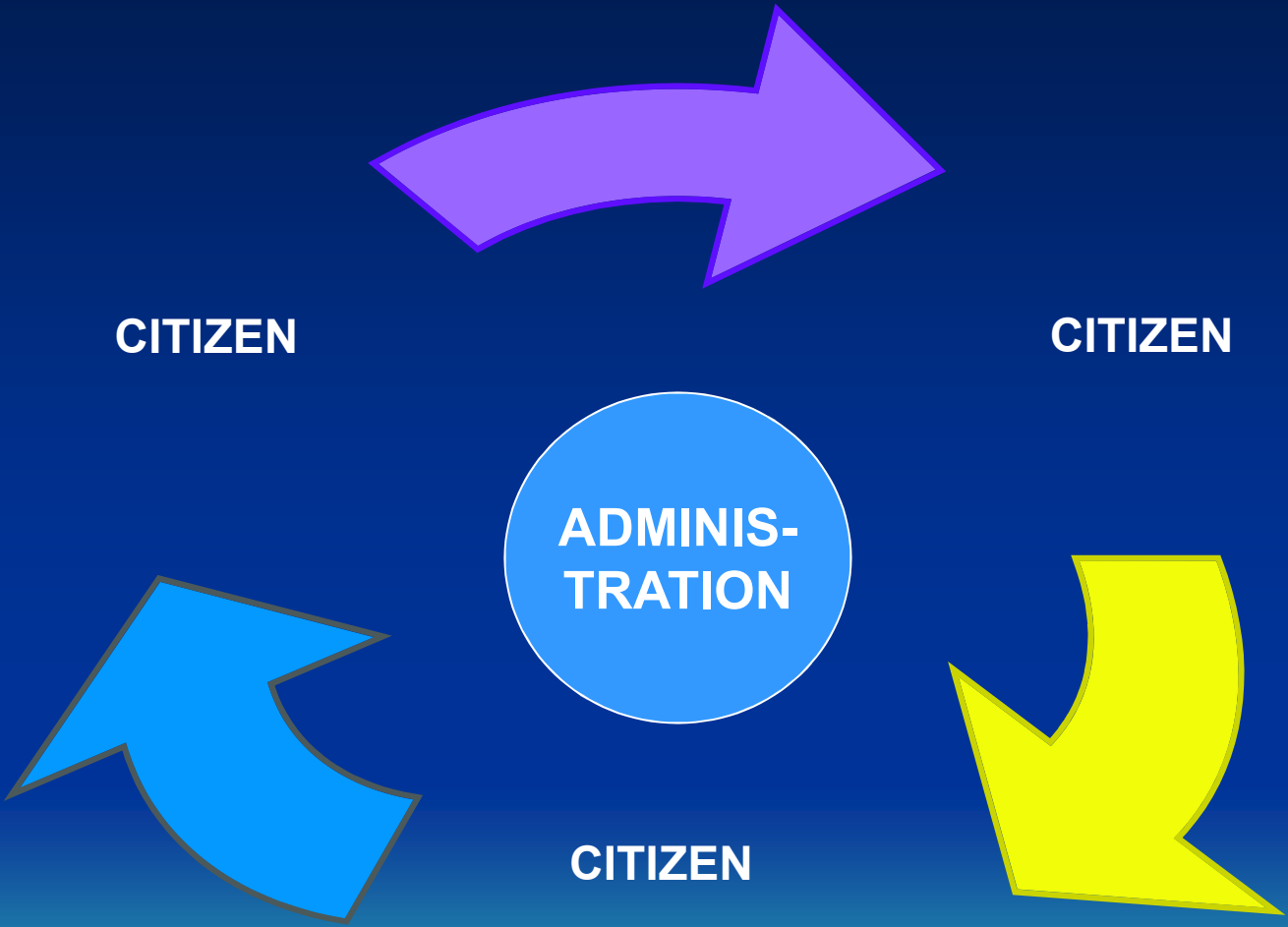
WHY PARADIGM SHIFT ?

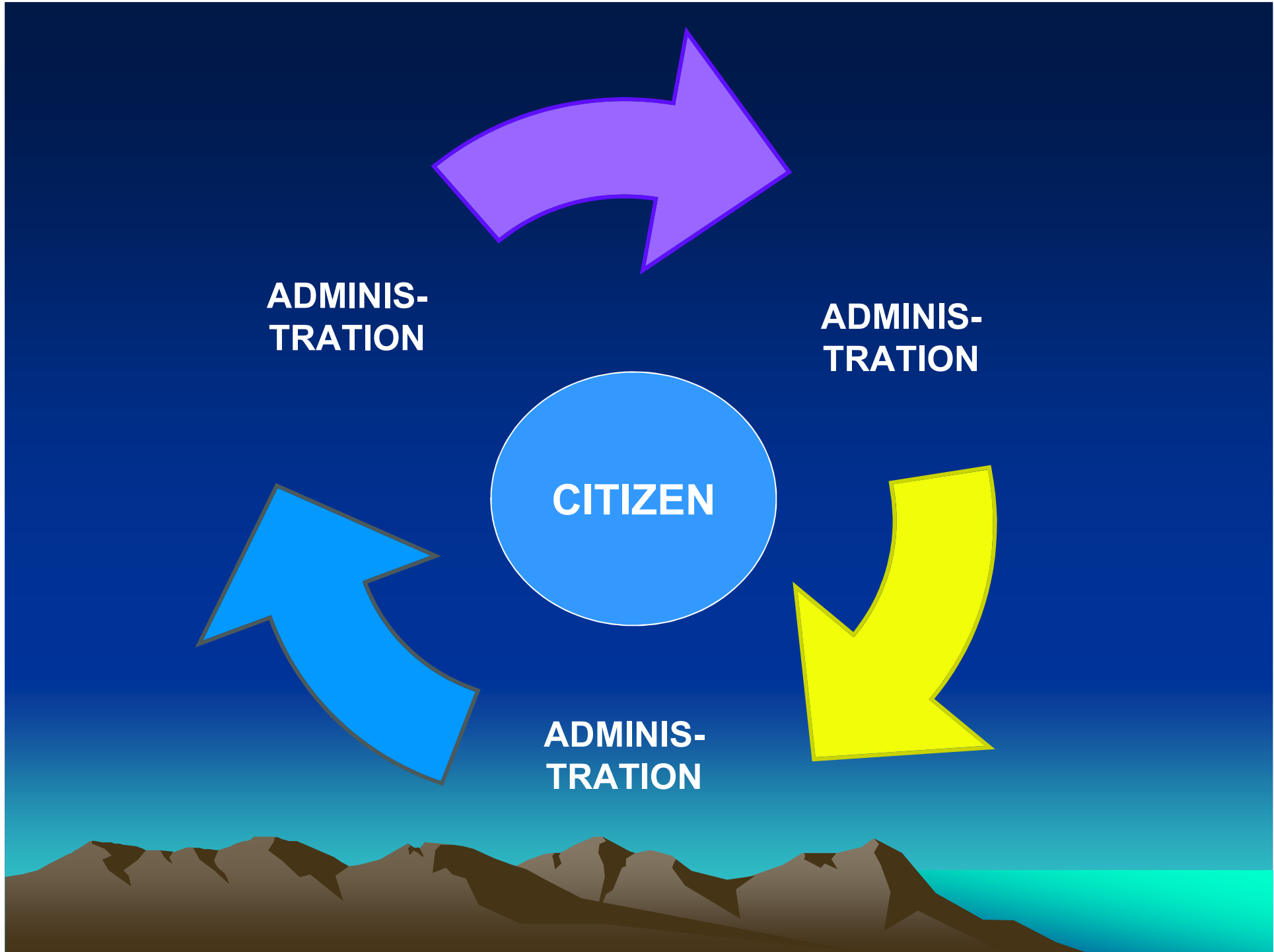


CURRENT PROBLEMS IN GOVERNANCE

- ❖ TOO BIG GOVERNMENT WITH TOO LITTLE GOVERNANCE
 - ❖ TOO MANY PUBLIC SERVANTS WITH TOO LITTLE PUBLIC SERVICE
 - ❖ TOO MANY LAWS AND TOO LITTLE JUSTICE
 - ❖ TOO MANY CONTROLS AND TOO LITTLE FREEDOM
 - ❖ TOO MUCH TALK AND TOO LITTLE ACTION
 - ❖ TOO LARGE MANPOWER WITH TOO LITTLE WILL POWER
- 

Authoritarian Administration





**ADMINIS-
TRATION**

**ADMINIS-
TRATION**

CITIZEN

**ADMINIS-
TRATION**

CONCEPT OF GOOD GOVERNANCE

- DEALS WITH THE CAPACITY OF THE GOVERNMENT TO DESIGN, FORMULATE AND IMPLEMENT POLICIES FOR MAXIMUM GOOD OF THE MAXIMUM NUMBER IN AN EFFICIENT AND COST EFFECTIVE MANNER.



The Customer is Right

Rule No. 1

The customer is always right.

Rule No. 2

If you find the customer is wrong then return immediately to Rule 1.

Stew Leonard



CHANGING ROLE OF THE STATE

**PROVIDER
OF
SERVICES**



**FACILITATOR/
COORDINATOR
/REGULATOR**



SHRINKING ROLE OF GOVERNMENT

TODAY IT IS THE PERCEIVED WISDOM
THAT GOVT. SHOULD CONFINE ITSELF TO
THE CORE FUNCTIONS THAT CAN'T BE
PERFORMED BY THE MARKET, EVERYTHING
ELSE MUST BE LEFT TO PRIVATE INITIATIVE.

5TH PAY COMMISSION REPORT



DRIVERS FOR CHANGE (ECONOMIC PRESSURES)

- **ECONOMIC CRISIS**
- **INCREASING FISCAL DEFICIT**
- **ACCUMULATED DEBT BURDENS**



DRIVERS FOR CHANGE (ECONOMIC PRESSURES)

- **INCREASING RECOURSE TO BORROWING
AS A SOURCE OF REVENUE**
- **EROSION OF GOVT. PURCHASING
POWER AND EXCHANGE RATES**



DRIVERS FOR CHANGE (GLOBALISATION IMPACT)

- **GROWING INTERDEPENDENCE OF NATIONS
(TRADE, MONETARY RELATIONS AND
FOREIGN INVESTMENT)**
- **WORLD TRADE & THE WTO REGIME**
- **LINKAGES OF NATIONAL ECONOMIES INTO A
WORLD-WIDE MARKET OF GOODS,
SERVICES & CAPITAL**

DRIVERS FOR CHANGE (GLOBALIZATION IMPACT)

- ECONOMIC, SOCIAL, ENVIRONMENTAL, LABOUR AND HUMAN RIGHTS ISSUES HAVE TO BE DEALT WITH INCREASINGLY AT AN INTERNATIONAL LEVEL.
- CONVERGENCE OF IDEOLOGIES



DRIVERS FOR CHANGE (PUBLIC PERCEPTIONS)

- NEED FOR REDUCTIONS IN GOVERNMENT EXPENDITURE AND COST
- PUBLIC GOODS AND SERVICES REPUTED FOR POOR PRODUCTS AND ATTITUDES
- A NON RESPONSIVE, NON TRANSPARENT AND CORRUPT PUBLIC SERVICE BESET WITH SYSTEMIC FAILURES.
- SOCIO – POLITICAL CHANGES
- TECHNOLOGICAL REVOLUTION
- JUDICIAL INTERFERENCE



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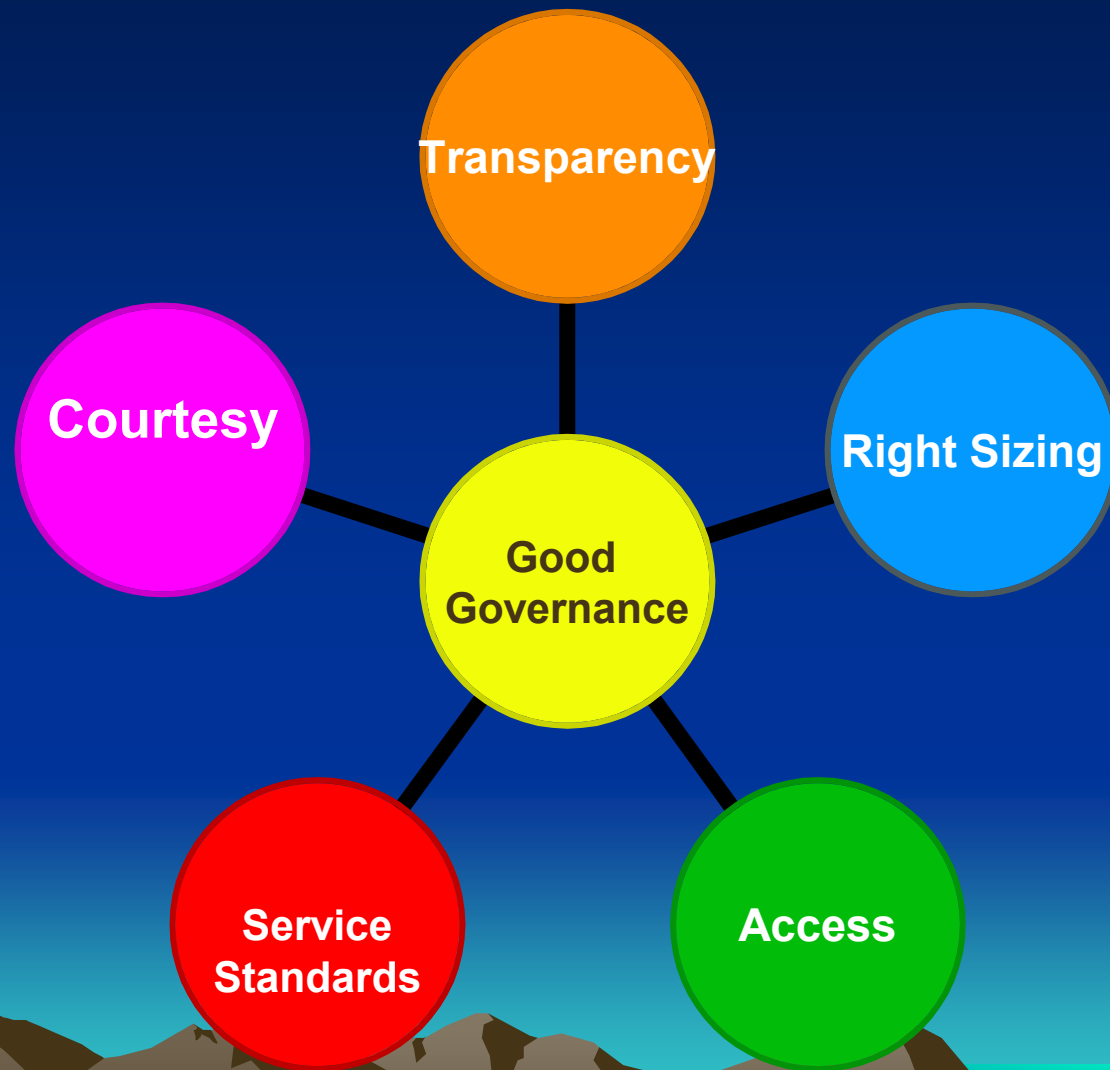
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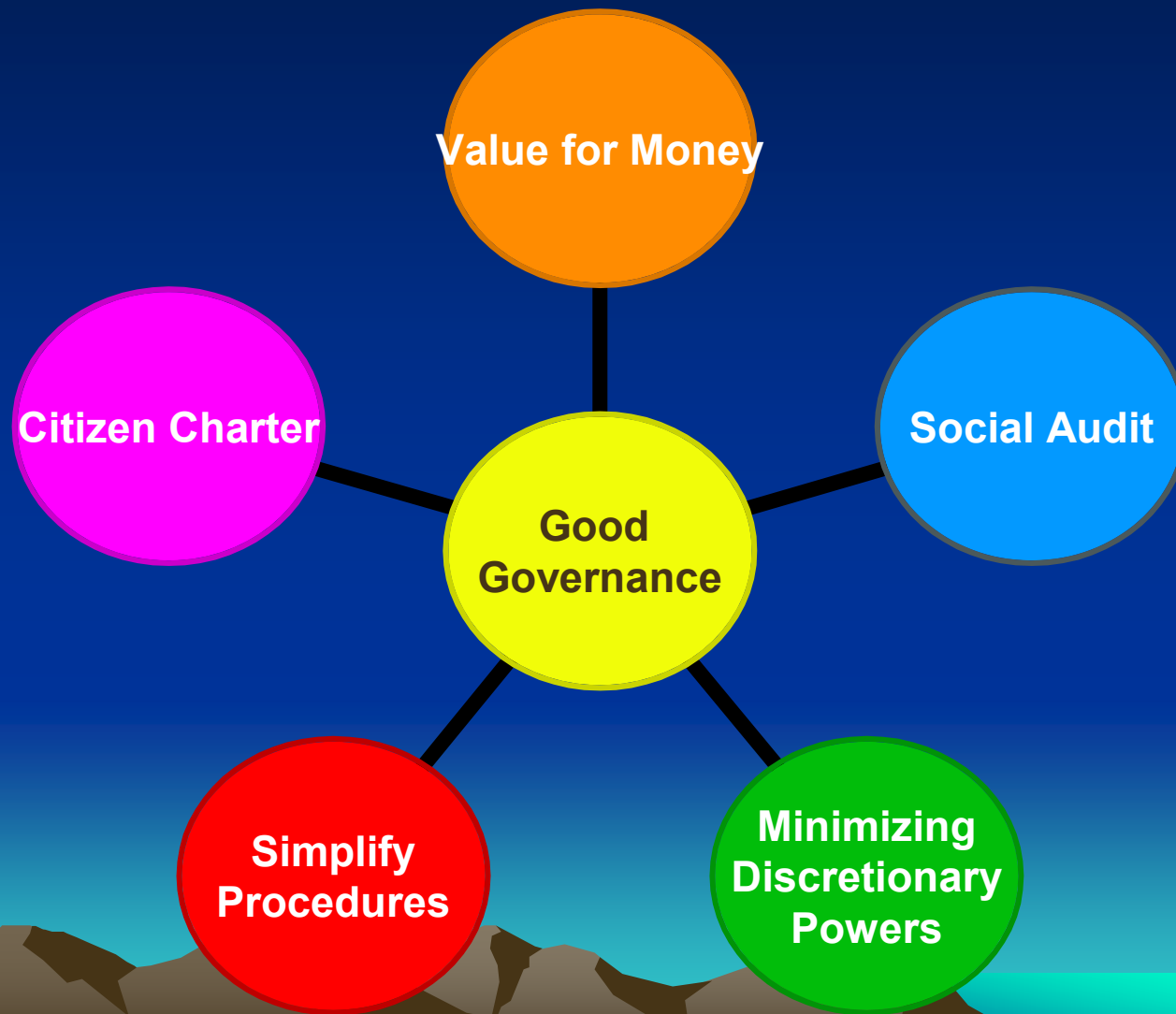
KEY INSTRUMENTALITIES OF GOOD GOVERNANCE



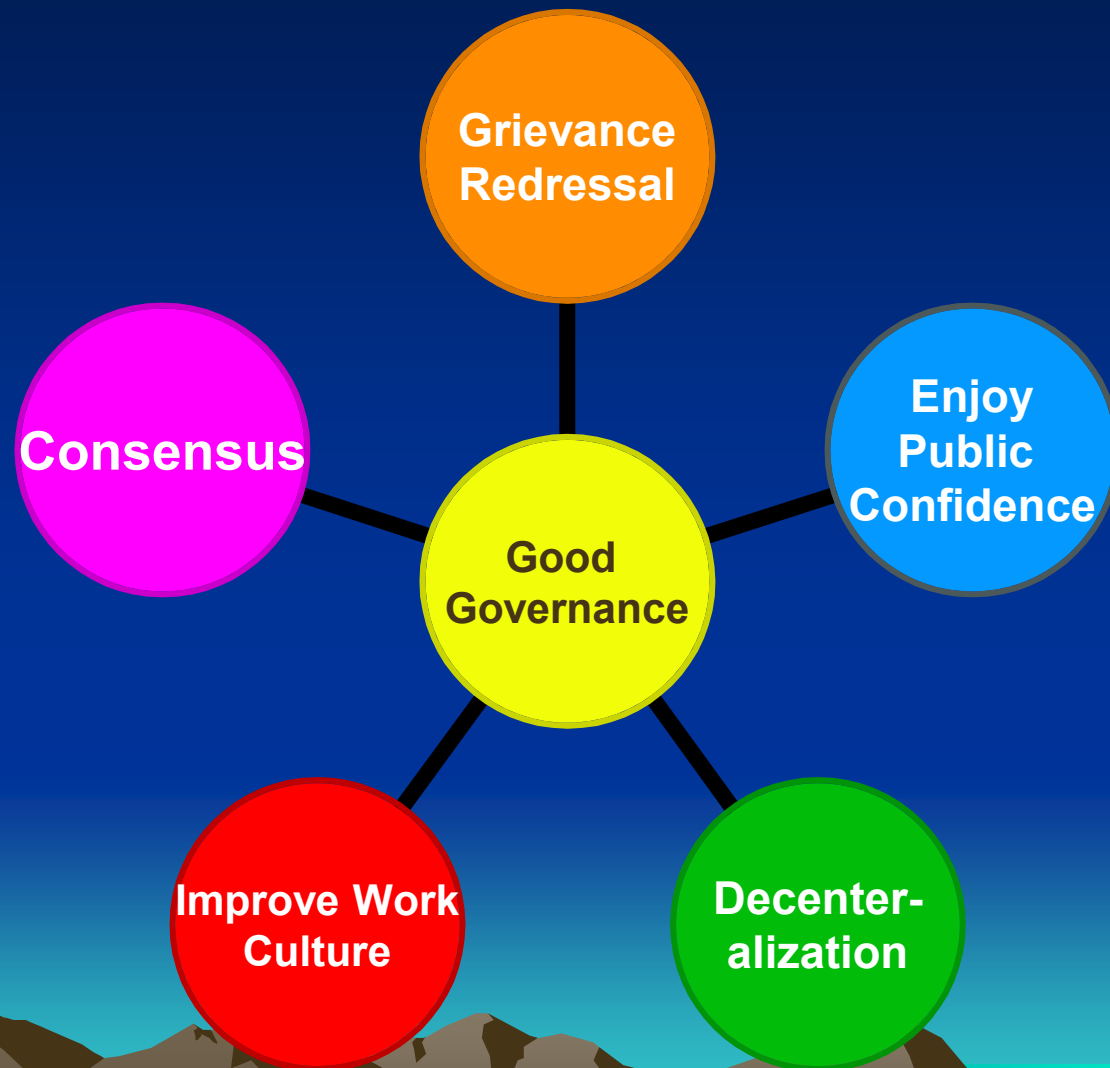
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KEY INSTRUMENTALITIES OF GOOD GOVERNANCE



WHY ACCOUNTABILITY ?

- FOR OUR SURVIVAL
- FOR THE SURVIVAL OF OUR DEPARTMENT
- FOR THE GOOD CITIZENARY
- FOR THE GOOD SOCIETY/NATION



Dimensions of Accountability

Meeting specified performance standards and targets based on verifiable indicators

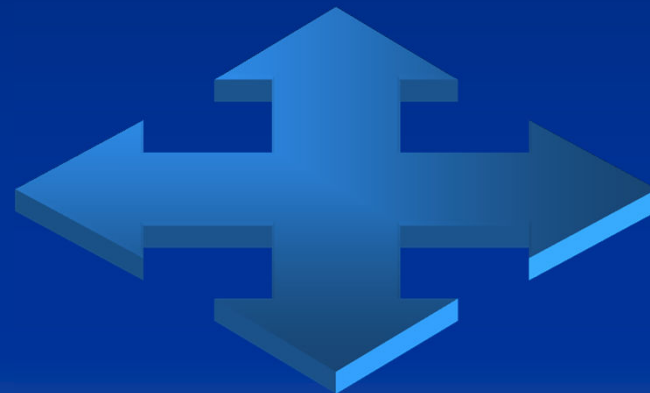


**Performance
Accountability**

**Legal
Accountability**



Adherence and conformance to legal and administrative rules, code of conduct etc.



**Financial
Accountability**



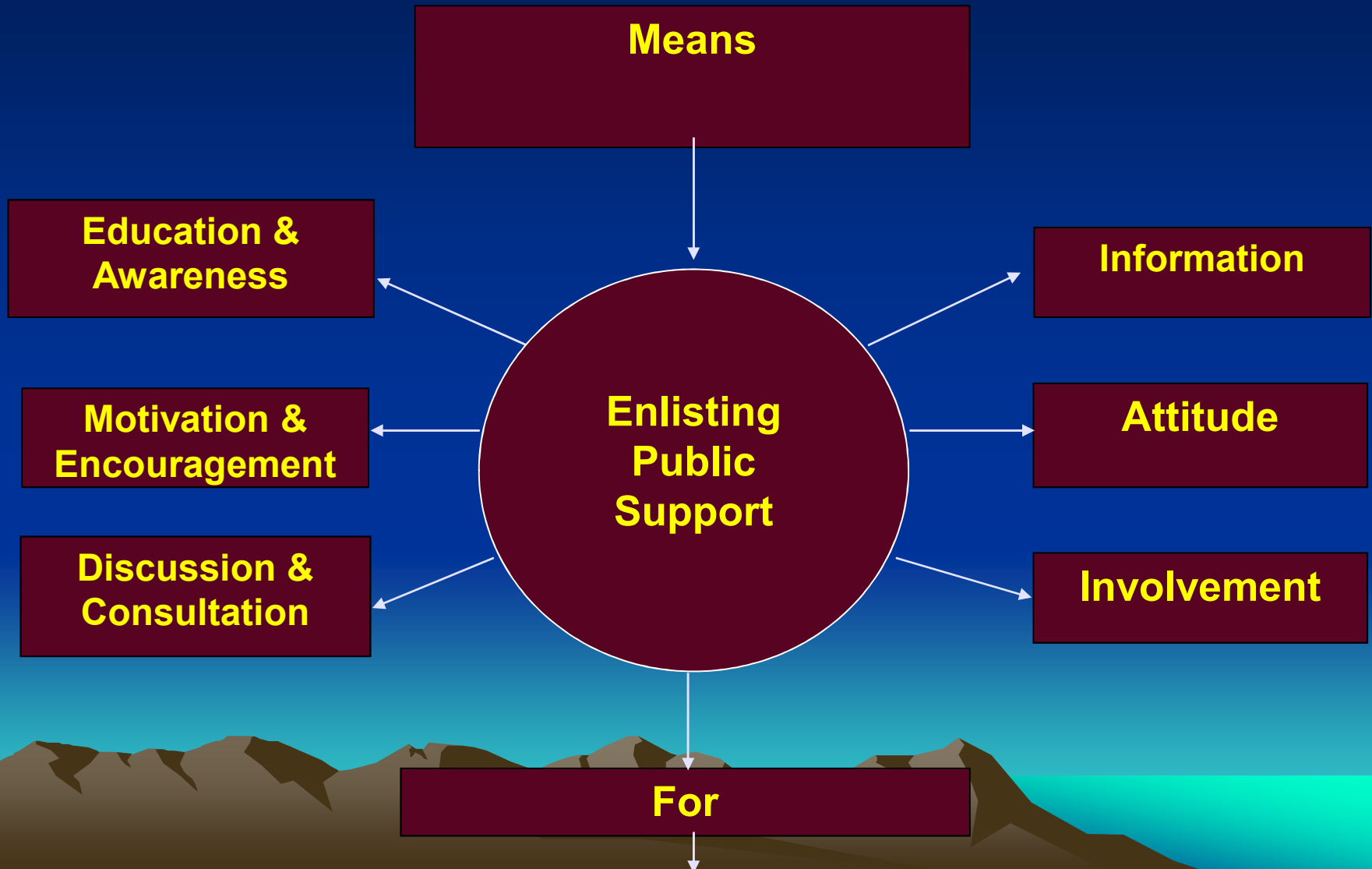
How power holders manage public funds

How responsive and accountable are power holders to their clients and citizens

Public Accountability



PEOPLE'S PARTICIPATION



**Effective & Efficient Policy/
Programme Formulation**

**Effective
Implementation**

**Effective
Evaluation**

Benefit Sharing

Resulting into



**Reduction of Costs &
Mobilisation of Public
Resources**

**Quicken the Process of
Implementation**

**Favourable Public
Opinion**

Realistic Monitoring

**Developing Local
Leadership**



Self Motion of the Community



**Self Generation Social
Welfare Programme**



**Birth of A
Welfare State**



DEMOCRACY

Democracy – Demos (People) + Kratos
(Power)

Power of the People.

Gettell-Democracy is that form of government in which the mass of the population possesses the right to share in the exercise of sovereign power



Democracy- Key Elements

- Guarantee of basic Human Rights
- Separation of Powers
- Freedom of opinion, speech, press and mass media
- Religious Freedom
- General and equal right to vote (one person, one vote)
- Good Governance (focus on public interest and absence of corruption)



PARTICIPATORY DEMOCRACY

It seeks to bring common man in the centrestage of the authoritative decision making process as participation in the affairs of the govt. is the prerequisite for self-development.



THANK YOU

