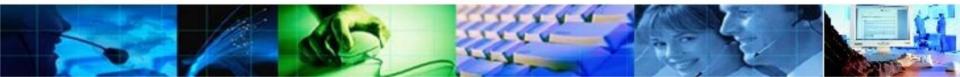
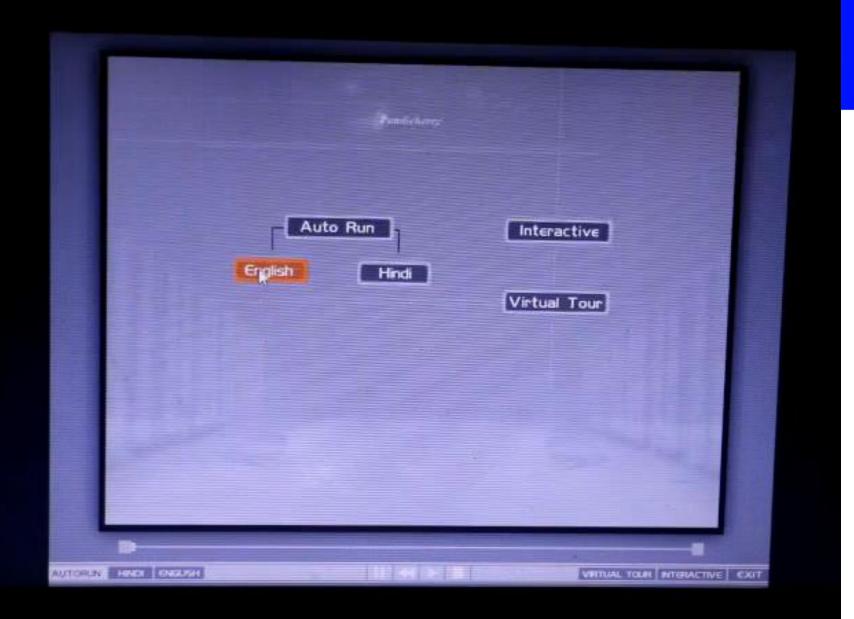
E-office Paperless/Less Paper Office

Dr. Devendra Singh Associate Professor Faculty of Computer Science HIPA



Why eOffice ?





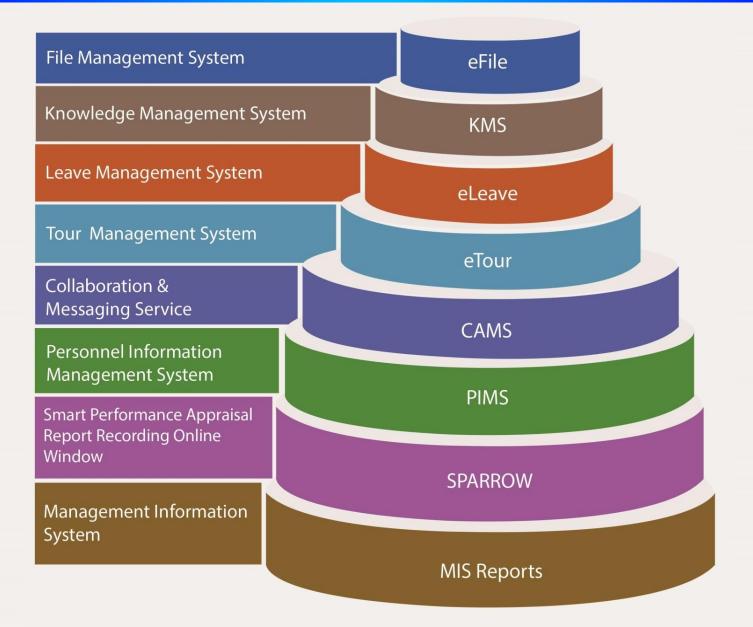
eOffice – A Digital Workplace Solution

e-Office is a Digital Workplace Solution that replaces the existing manual

handling of files and documents with an efficient electronic System



eOffice Product Suite

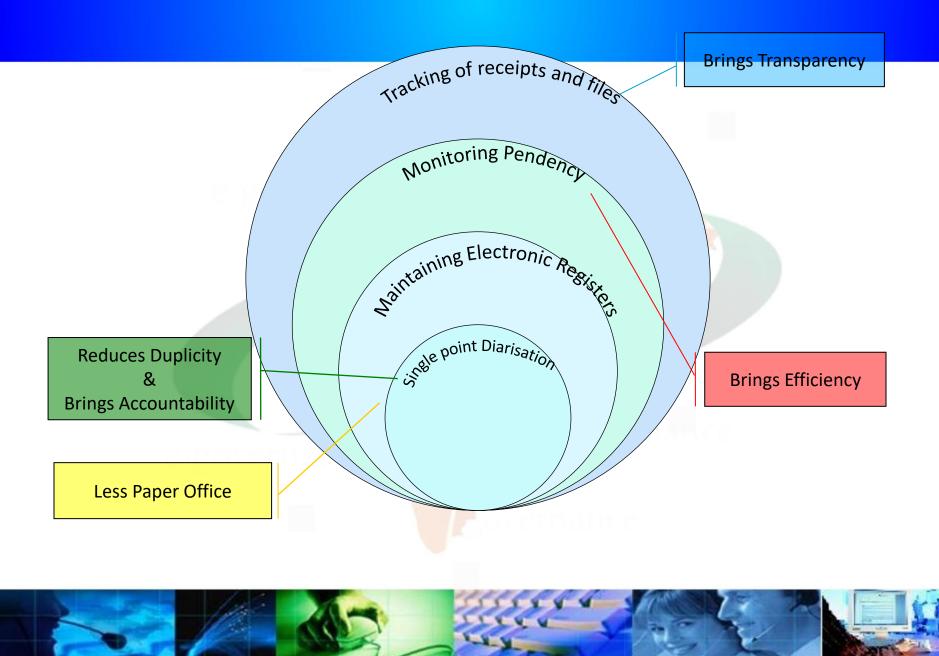


Bring GATI

(Governance with Accountability, Transparency and Innovation)

in working environment

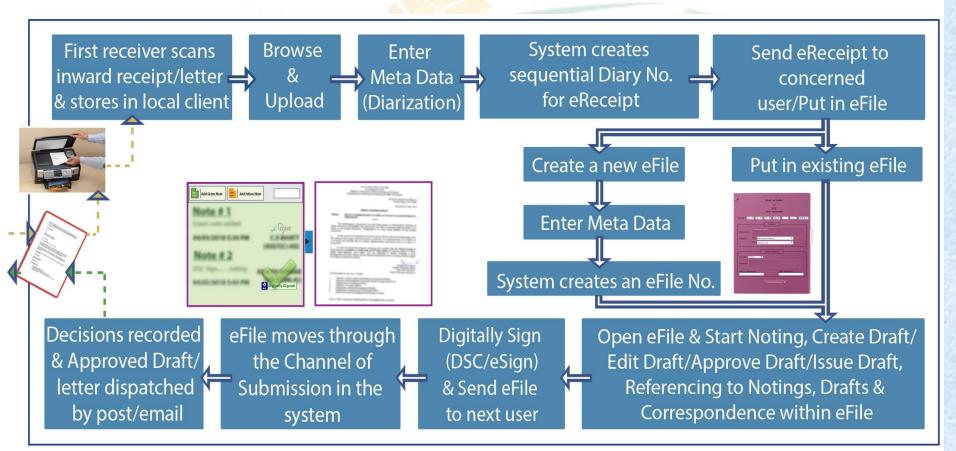
Need and Objective of eFile



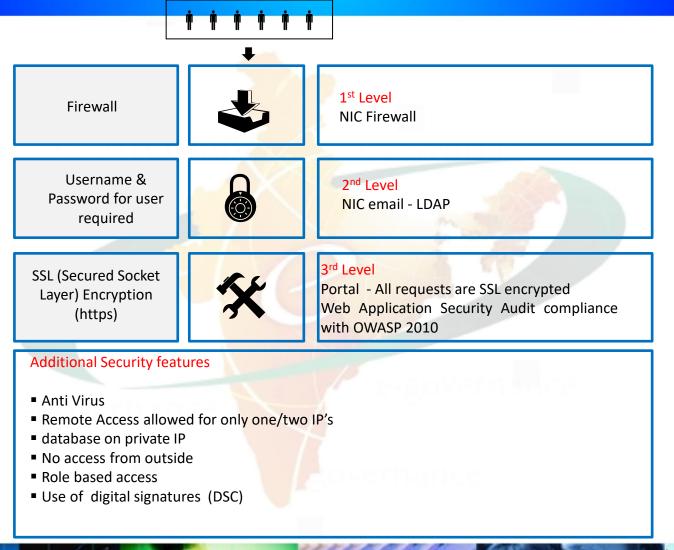
File Management System (eFile)

eFile is a workflow based system that replaces the existing manual handling of files with a more efficient electronic system.

This system involves all stages, including the electronic diarization of inward correspondence, creation of files, movement of correspondences and files, electronic signing of noting & drafts using Digital Signature Certificates (DSC), eSign, and finally, the archival of records.



eOffice Security Feature





eFile Reports

The MIS reports for supporting in effective decision

making.

- Pendency Reports
- Status Reports
- VIP Summary Report
- Diary Register
- File Register

eFile Benefits

- Streamlining office workflow to reduce processing delays, the core focus of e-Office project
- Increase transparency and efficiency to the working environment.
- Increases productivity, and saves space.
- Ensures the timely handling of important cases.
- Enables officials to work from anywhere, anytime.
- it provides cost effective e-storage facility
- it is Environment friendly, eco-friendly



Knowledge Management System (KMS)

Enables users to create and manage electronic documents that can be viewed, searched and shared.

Contains a dynamic workflow to keep document in various stages

Central Repository	My Repository
 Organization wide access to documents Multilingual Support Version Control Security and access control 	 Personal Document Repository Document Sharing Collaborative work
Document Sharing	Search
 Document Sharing Folder Subscription Alerts and Notification 	 Quick and easy retrieval of documents Content Based Easy Search Advanced Level Search



KMS - **Dashboard**

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		Transfer order of Shri Ashok Dimri, Scientist-D & Shri V. Raj Kumar, Scientist-D.	Raj Singh	Aug 02, 2018		
		Additional responsibilities to Dr. Kishore Kumar, Scienitst-G as Staff Grievance Officer for National Informatics Centre.	Raj Singh	Aug 02, 2018		
		j and K: SIO J&K reviews functioning of District Centres through VC	Saleem Khan	Aug 02, 2018		

KMS – Document Creation

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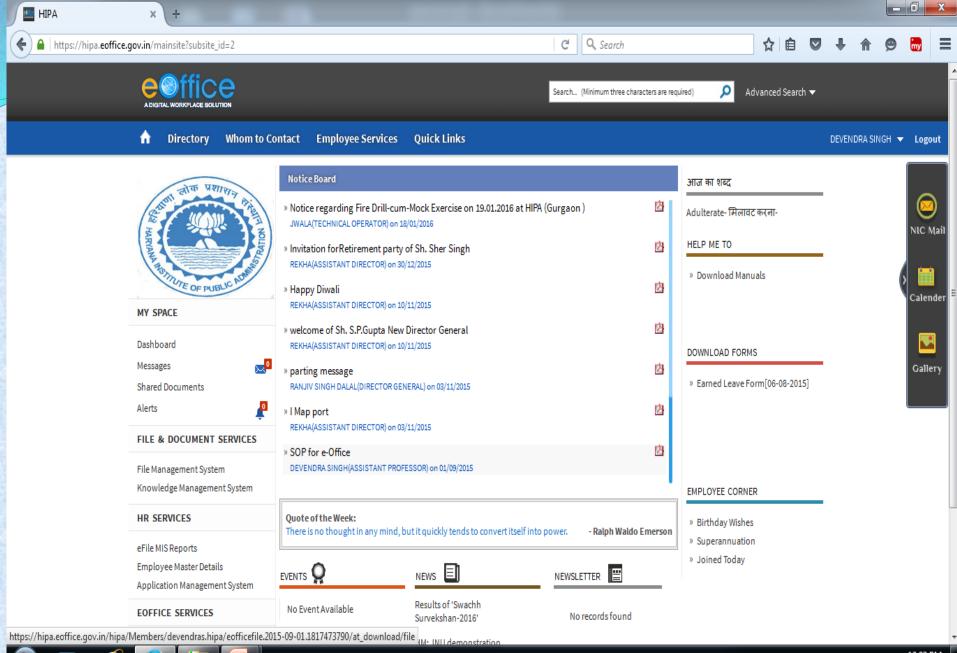


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e©ffice

A DIGITAL WORKPLACE SOLUTION

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DEVENDRA SINGH AP(P)-DS -

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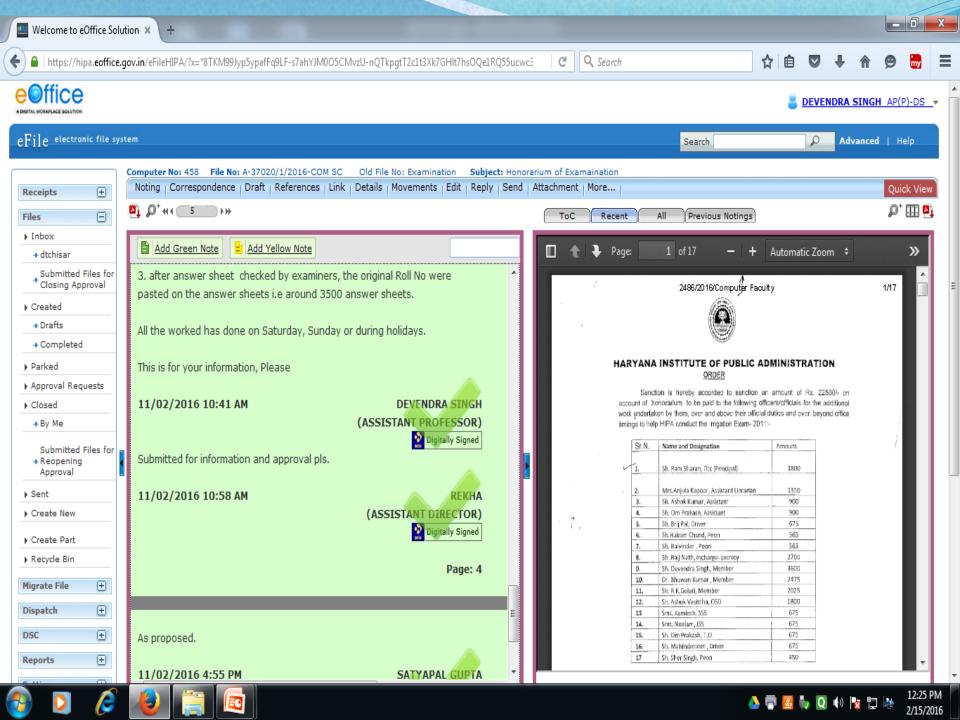
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Closing Approval	E 466	D-18016/1/2016-COM SC	Repair of Computers	ASHOK VASISTHA	01/02/16 01:21 -	G
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Submitted Files for + Reopening	E 220	A-37012/1/2015-COM SC	Payment of Examiner's of Irrigation exam w.e.f 10	AVINASH CHANDER	16/12/15 12:34 -	G
Approval	E 392	A-51/37/2015-ADMIN	Implementation of AEBAS (Aadhar Enabled Biometric	REKHA	10/12/15 01:09 -	G
Sent	E 340	D-19021/1/2015-COM SC	Auditing of HIPA website	ASHOK VASISTHA	27/11/15 02:49 -	G
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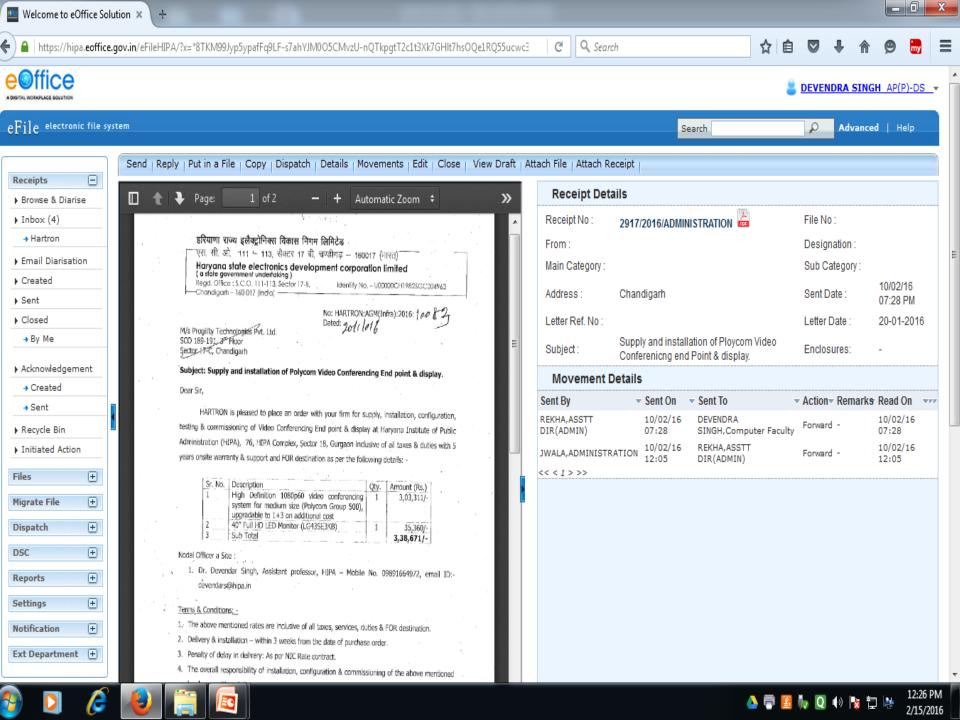
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Jagatsinghpur : A Success Story

Lockdown: E-office in JSpur dist comes in handy

SURAJ MISHRA BHUBANESWR

The lockdown due to COVID-19 has put restrictions on movement of people except emergency departments. However, the model e-office practice introduced and executed by the district administration has proved to be a boon.

On an average, 40-50 files are approved daily by the District Magistrate without any hindrance, said district Collector Sangram Keshari Mohapatra.

The e-office system in the entire collectorate and district level offices along with subdivision and block/tehsil level offices has been fully functional. As a result, there is no physical movement of files. The staff can process and approve the files with the help of desktop, home computer or mobile phones within no time.

Therefore, the files move from lower levels to the Collectors instantly and get approved, said Mohapatra, who initiated and worked relentlessly to bring the district to the fold of e-office before COVID19 lockdown.

Now, people are getting the benefits, said a beneficiary in the department of Social Security and Empowerment of Persons with Disability.

The e-office system in Jagatsinghpur has helped in no movement of paper files as it was done earlier. So, there is no fear of Corona virus infection, he added.

Apart from these, an official can work anywhere to process and forward the file to the next level upto the level of the Collector who very promptly disposes the file thereby saving time. So the entire process of file submission and final approval takes a few hours on the same day, which looks like a dream come true in Jagatsinghpur district, said Sarada Prasanna Satapathy, a local engineer turned businessman.

The Collector always observes the movement of files and any cause of delay is taken seriously, said Chairperson, Gurukul Foundation, SmitaTripathy. The organisation works for good governance.

Jagatsinghpur model is

about to be replicated in other districts and States as other district officials are coming to study the process and programmes of e-governance in the district which is unique in the entire country.

We toiled hard for past six months or so since I joined in office as District Magistrate in Jagatsinghpur. Mapping was done throughout the district from the office of the clerk to the Collector. Accordingly computer systems and other gadgets of ICT were provided, training labs constituted, several rounds of handholding support and weekly follow up and review conducted. Accordingly entire LAN switching was done with the help of NIC New Delhi and Bhubaneswar with regular

touch and at last we became successful," said Mohapatra.

This has completely prevented delay, red-tapism, gathering of dusts over files, administrative harassment to common man, corruption and venal practices in the governance. Several social security pensions such as old age and widow pensions along with stipend for divyangs have been hailed all through the district. Therefore, Mohapatra is known as the people's Collector throughout the district. Recently, he issued stricture with dire consequences and held up salaries of several Government officials for delaying the implementation of e-office following which all fell in line.



Work from home may become new norm post Covid-19: RS Prasad

Union Minister Ravi Shankar Prasad said he believes that "the world is going to become a different world post-Covid-19," and added, "Work from home may become the new norm." Prasad added, "I have asked my department to work with a robust mechanism so that India's work from home model is economical and beneficial." short by Aarushi Maheshwari / 18 Apr, 2020



e-Office is a simple and secure digital solution for processing files in the Govt. departments developed by NIC.

This digital workplace solution not only increases efficiency but also saves paperwork. #DigitalIndia





Despite Lockdown RailTel Completed work of NIC e-Office implementation in Lucknow Division of Northern Railway (NR). With this The Zonal HQ and 4 Divisions of Northern Railway (Ambala, Delhi, Lucknow, Moradabad) now have Paperless work culture. #IndiaFightsCarona #paperlessoffice

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Files can be retrieved as e-file system in place: FM

TNN | Updated: Aug 27, 2020, 13:19 IST



iron fist: Police arrest a Congress activist who protested against the fire at the Secretariat, in Ernakulam o... Read More

Informatics Centre (NIC)," he said in response to the raging controversy that crucial files were destroyed in the fire in the GAD (political) section of Secretariat on Tuesday.

THIRUVANANTHAPURAM: Even if the Secretariat is gutted as a whole, government files can be retrieved as they have been digitised and maintained, finance minister T M Thomas Isaac said on Wednesday.

In a Facebook post, Isaac said e-file system has been in place in the Secretariat since 2014. "All documents are scanned and digitised. The digital files are secured by National



Ravi Shankar Prasad 🤣 @rsprasad

Turning the challenges of #COVID19 into an opportunity for reform, all formations of Indirect Tax administration of @cbic_india across the country have adopted digital file processing system eOffice of @NICMeity

Congratulations to CBIC and NIC for this big leap. #DigitalIndia

🐻 CBIC 🥥 @cbic_india - Jun 15

Chairman CBIC Sh. M Ajit Kumar & Board Members inaugurated eOffice Application for all CBIC formations across India through VideoConference with a vision of Paperless, Contactless and Faceless office to scale up transparency. efficiency & accountability ensuring #SocialDistancing



8:22 PM · Jun 15, 2020 · Twitter for iPhone



Ajay Kumar 20 mins · 🕄

Thank you NIC for the IT services during COVID-19 crisis. It is lifeline for "Work from Home" for lakhs of Govt employees.

Thanks to other IT/telecom service providers who enable "Work from Home" for every single establishment.

Great job all of you!!

Thank you NIC

for enabling "Work from Home" during COVID-19 crisis

- Normally have associated water, electricity, conservancy, telecom etc with essential services during lockdowns/curfews.
- A new essential service enabling "Work from Home" during COVID-19 for lakhs of government employees is IT services of NIC. Email, Video- conferencing, e-office, web-hosting, e-services, payment portals.
- Govt IT services are lifeline for "Work for Home"
- Great job being done by NIC under MeitY. Benefits of DIGITAL INDIA in full flow.

Manipur CM Biren launches e-Office file management system; state to go fully digital by 2021

By January 1, 2021, Manipur may become the first state in Northeast India to go fully digital going by the encouraging response from the departments, the chief minister said.

By IFP Bureau | Updated on: Sept. 9, 2020, 11:12 p.m.



As of now, the e-office system has been successfully implemented in over 100 departments at secretariat level and HoD offices, over 50 municipalities and all the 33 district offices

ETGovernment + july 11, 2020, 08:58 IST



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By Srinivas G. Roopi Even as the covid-19 pandemic and restricted manual intervention due to lockdowns derailed the conventional

administration everywhere,

the Telangana government is

very much on the track deploying eOffice suite and is on its way to complete digital governance.

Lockdown 5.0: Maharashtra issues guidelines for government officials, instructs to use e-office, online platforms for communication

The state government has issued guidelines to be followed in the government offices for staff, which includes mandatory thermal screening, use of sanitizers and social distancing, etc

ETGovernment = June 01, 2020, 18:41 IST

Madhya Pradesh: Government reverts to e-office amid Covid-19 crisis

TNN | Apr 25, 2020, 10:20 IST



Dennis S. Jesudasan

health department employees, doctors and IAS officers were detected as coronaviruspositive, the Madhya Pradesh government has decided to reintroduce the e-office system. In its April 7 edition, TOI had

BHOPAL: After almost 100

reported that government employees and officials in the health department and

Representative Imag

directorate would have not got infected if e-office had been in place. They would have worked from homes without coming in contact with each other instead of coming to office during the lockdown.

All northeastern states to have e-office: Union minister Jitendra Singh

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New Delhi, Jun 12 (PTI) Union minister Jitendra Singh said on Friday the e-office project, to be implemented in all northeastern states, will fulfil the vision of "minimum government, maximum governance" and boost transparency and citizen-centric delivery mechanism.

Addressing a webinar attended by chief ministers and information technology ministers of the northeastern region, Singh said computerisation of government work is a cardinal pillar of "Digital India" and 55 central government ministries have implemented the project.

He assured all technical and financial support for the project implementation from civil secretariat to the district level in all the states, according to a statement issued by the Personnel Ministry.

He said the e-office project will fulfil the vision of Prime Minister Narendra Modi of "minimum government, maximum governance" and will ensure ease of administration, and improve transparency and citizen-centric delivery mechanism.

KARNATAKA

E-offices keep things going as usual in some govt. departments



Sharath S. Srivatsa

BENGALURU , APRIL 02, 2020 23:09 IST UPDATED: APRIL 03, 2020 07:16 IST

The paperless office concept has come in handy for several government departments in the time of COVID-19, when offices are without their full staff strength. The e-office platform, which currently has 330 offices on board, has ensured that work goes on with little interruption.

e-Office set to make government services seamless

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SHARE ARTICLE

CHENNAI, SEPTEMBER 26, 2019 00:08 IST UPDATED: SEPTEMBER 26, 2019 00:08 IST

AA

All files will be processed electronically under the framework

With the aim of providing seamless and efficient services to citizens, the Tamil Nadu government has decided to implement the e-Office framework, developed by the National Informatics Centre (NIC), with immediate effect in all government Departments/PSUs/Boards/Agencies under its control.

Despite Lockdown RailTel completes 2nd phase of NIC e-Office implementation for Indian Railways

ANI | Updated: May 08, 2020 17:05 IST

New Delhi [India], May 8 (ANI): RailTel has successfully completed Phase 2 of implementing NIC e-office despite nationwide lockdown in the wake of COVID-19, wherein, it has enabled 17,981 users of 25 divisions offices with e-office platform, along with user trainings over video conferences.

RailTel started work of Phase 2 - 46 divisions with 31,637 users - in February with a target of completion by June 30. RailTel has completed the work 55 days before deadline, read a statement.

In two phases, RailTel has enabled 87,629 users across 105 establishments of Indian Railways (Zonal Head Quarters, Divisions, CTI, PUs, Workshops etc.) to handle all their manual file work remotely on digital platform, the statement added.

As many as 1,63,658 e-Files and 5,04,777 e-Receipts have been created, replacing the manual work mode by Railway officials. RailTel has also provided Virtual Private Network connections to Railway officials for enabling them to process the file works remotely. Due to availability of e-office, majority of file work in Railways can continue smoothly without physical presence in offices which is a boon in a time of crisis like this.

"NIC e-Office is a cloud-enabled software developed by National Informatics Centre (NIC) that is being deployed/hosted from RailTel Tier III UPTIME USA certified data centres at Secunderabad and Gurgaon. The aim of e-Office implementation is to provide reliable, efficient, and effective way to handle office files and documents. There is absolute transparency as anything once written on the file cannot be changed or undone. There is also a monitoring mechanism to check where the files are held up," the statement read.

लखनऊ / सीएम योगी का निर्देश, सरकारी दफ्तरों को ई-ऑफिस प्रणाली से जोड़ा जाए

By Agency | Updated Date Thu, Sep 3, 2020, 4:54 PM IST

लखनऊ : मुख्यमंत्री योगी आदित्यनाथ ने राज्य के सभी विभागों की कार्य संस्कृति को बेहतर बनाने पर जोर देते हुए बृहस्पतिवार को सरकारी दफ्तरों को समयबद्ध ढंग से ई-ऑफिस प्रणाली से जोड़ने के निर्देश दिए. सरकार के एक प्रवक्ता ने यहां बताया कि मुख्यमंत्री ने 'अनलॉक' व्यवस्था की समीक्षा करते हुए सभी विभागों की कार्य संस्कृति को बेहतर बनाने पर जोर दिया और कहा कि सरकारी कार्यालयों को समयबद्ध ढंग से ई-आफिस प्रणाली से जोड़ा जाए.

E-office operations: Haryana CM launches operations in 20 more departments, CMO

Manvir Saini | TNN | Aug 21, 2020, 20:54 IST

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Haryana chief minister Manohar Lal Khattar(File photo)

Corporations .

CHANDIGARH: Haryana chief minister Manohar Lal Khattar on Friday gave the deadline of September 15 to make all the departments to have e-office operational.

CM was addressing those present on the occasion after he digitally launched e-Offices for switching over to electronic movement of files in 20 departments and 3

CM inaugurates e-office system at Vikas Bhawan and Sadar Tehsil in Dehradun

TNN | Aug 15, 2020, 04:34 IST



Dehradun: Uttarakhand chief minister Trivendra Singh Rawat inaugurated the e-office system at Vikas Bhawan and Sadar Tehsil on Friday. The facility has been designed with the objective to promote a paperless filing process at the government offices. The inauguration was done through video conferencing at the collectorate.

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Nitika Khandelwal, chief development officer, said "The e-office system will expedite the working at the tehsil and bring partiality in day-to-day working. The e-office will enable people to check the status of their files online while the officials will be able to give the approvals online."

Assam: E-Office inaugurated in SP office, Dibrugarh

As explained by Sreejith T., Superintendent of Police, Dibrugarh, the office is completely digitized with various modern features.

- June 1, 2020

All Arunachal Pradesh govt offices will function as e-offices from 2022: CM Pema Khandu

PTI I Jun 12, 2020, 19:42 IST



Arunachal Pradesh CM Pema Khandu (ANI photo)

appreciated by the people as transparency and accountability of the departments has been made possible.

MoRTH issues SOP to process publication of fee notifications through e-office

MoRTH issues SOP to process publication of fee notifications through eoffice. A template for user fee notification under BOT and EPC projects ... Jul 8, 2020

Punjab's digital push: State rolls out first e-Office facility in the country

The CM set a deadline for all directorates and other field level offices to upgrade to the eOffice system latest by January 1, 2020.

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ITANAGAR: All Arunachal

Pradesh government offices

will function as e-Offices from

2022, chief minister Pema

Khandu said here on Friday.

Joining an online workshop on

e-Office for northeastern states

here. Khandu said that the

process for digitalization of

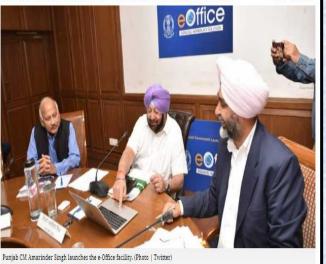
in 2016 through a cabinet

decision, which has been

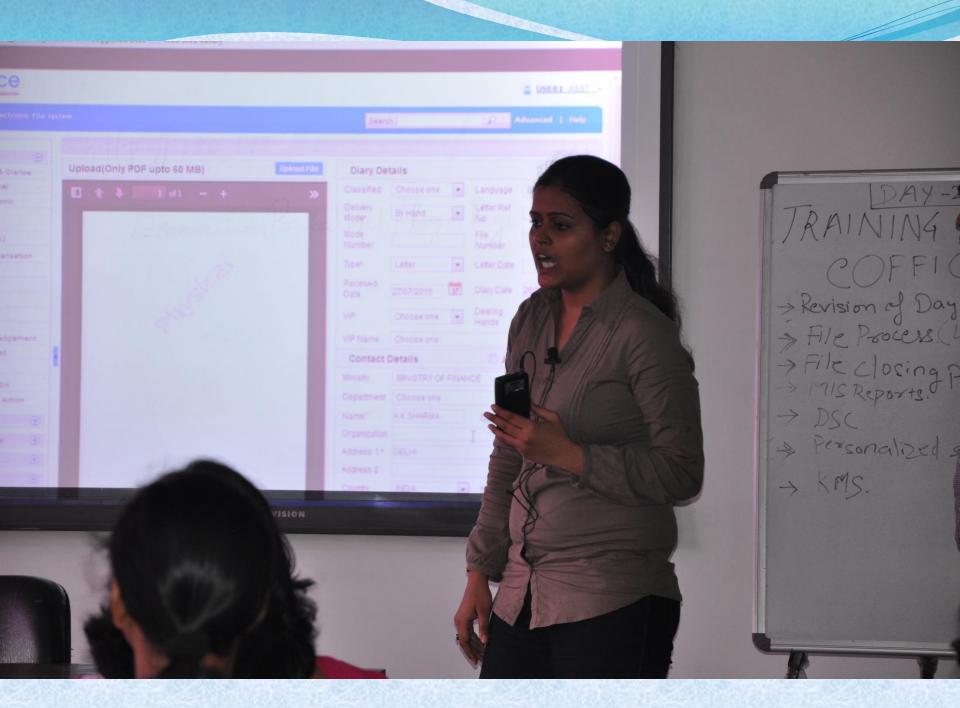
governance in the state began

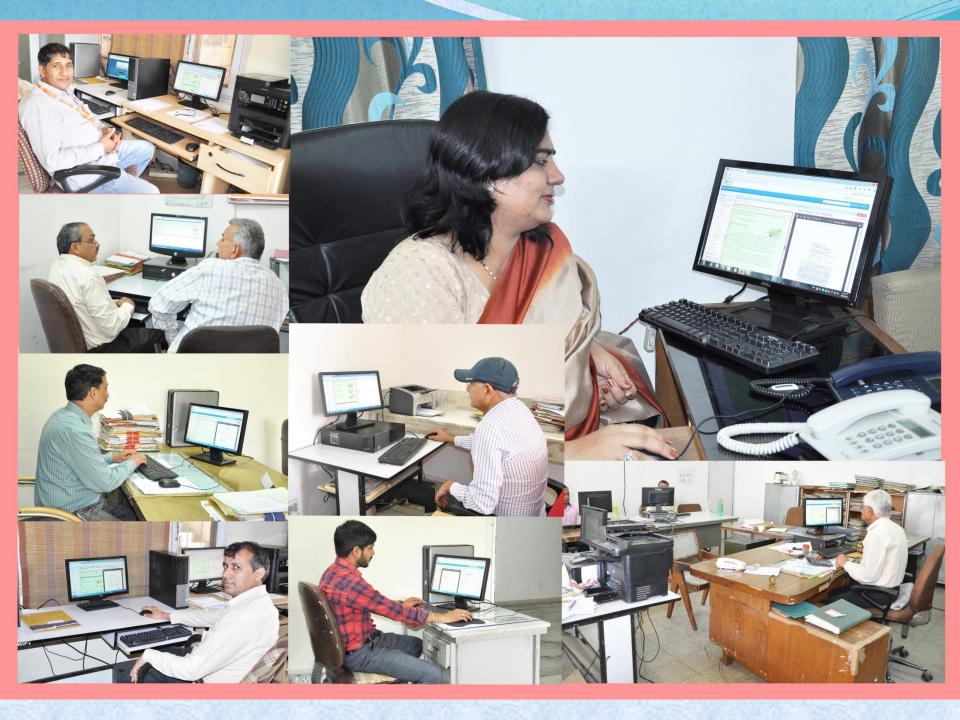
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